RECEIVED Monday, April 15, 2024 3:55 PM

UTILITIES COMMISSION

ANNUAL REPORT

OF

FALLS WATER CO., INC.

2180 N. DEBORAH DR, IDAHO FALLS, ID 83401

TO THE
IDAHO PUBLIC
UTILITIES COMMISSION

FOR THE
YEAR ENDED 2023

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

FOR THE YEAR ENDING December 31, 2023

COMPANY INFORMATION

1 Give full name of utility	Falls Water Co., Inc.				
Telephone Area Code	(208) 522-1300				
E-mail address	scott1@fallswater.com				
2 Date of Organization	1/7/1959				
3 Organized under the laws of the state of	Idaho				
4 Address of Principal Office (number & street)	t) 2180 N Deborah Dr				
5 P.O. Box (if applicable)					
6 City	Idaho Falls				
7 State	Idaho				
8 Zip Code	83401				
9 Organization (proprietor, partnership, corp.)	Corporation				
10 Towns, Counties served	Bonneville County Idaho, Jefferson County	y Idaho, and			
	portions of Ammon, Idaho				
11 Are there any affiliated companies?	Yes				
If yes, attach a list with names, addresses	& descriptions. Explain any services				
provided to the utility.					
12 Contact Information	Name	Phone No.			
President (Owner)	Justin Palfreyman, President	503-226-4211			
Vice President					
Secretary	Shawn Filippi	503-226-4211			
General Manager	K. Scott Bruce	208-522-1300			
Complaints or Billing	K. Scott Bruce	208-522-1300			
Engineering	Tony Wise	208-522-1300			
Emergency Service	Tony Wise	208-522-1300			
Accounting	K. Scott Bruce	208-522-1300			
13 Were any water systems acquired during the	year or any additions/deletions made				
to the service area during the year?	<u>No</u>				
If yes, attach a list with names, addresses provided to the utility.	& descriptions. Explain any services				
14 Where are the Company's books and records	kept?				
Street Address	2180 N Deborah Dr				
City	Idaho Falls				
State	Idaho				
Zip	83401				
Rev 3/02	Page 1				

NAME:	Fal	lls Water Co., Inc	<u>. </u>	
	COMPANY INFO	RMATION (Con	t.)	
	For the Year Ended	•	per 31, 2023	
15 Is the s	system operated or maintained under a			
	service contract?		No	
16 If yes:	With whom is the contract?			
	When does the contract expire?			
	What services and rates are included?			
17 Is wate	er purchased for resale through the system	m?	Yes, Leased well s	site within FWC's Service Area
18 If yes:	Name of Organization	Lincoln Land C	ompany LLC	
	Name of owner or operator	Well operated b	y Falls Water Comp	eany, Inc.
	Mailing Address	PO Box 1768		
	City	Idaho Falls		
	State	Idaho		
	Zip	83403		
			Gallons	\$Amount
	Water Purchased		31,628,221	\$ 3,300.38
19 Has an	y system(s) been disapproved by the			
	Idaho Division of Environmental Quality	/?	No	
If yes,	attach full explanation			
20 Has the	e Idaho Division of Environmental Quality	•		
	recommended any improvements?		No	
If yes,	attach full explanation			
21 Numbe	er of Complaints received during year con	cerning:		
	Quality of Service		48	
	High Bills		83	
	Disconnection		0	
	er of Customers involuntarily disconnecte		88	
23 Date co	ustomers last received a copy of the Sun	nmary		
	of Rules required by IDAPA 31.21.01.7	01?	September 2023	
	a copy of the Summary			
24 Did sig	nificant additions or retirements from the			
	Plant Accounts occur during the year?		Yes	
	attach full explanation			
and an	updated system map			

Falls Water Co., Inc. **REVENUE & EXPENSE DETAIL** For the Year Ended December 31, 2023 ACCT# DESCRIPTION **400 REVENUES** 460 1 **Unmetered Water Revenue** 2 461.1 Metered Sales - Residential 2,433,003 3 461.2 Metered Sales - Commercial, Industrial 124,554 4 462 Fire Protection Revenue _ 5 464 Other Water Sales Revenue 10,640 6 465 Irrigation Sales Revenue 7 466 Sales for Resale 8 400 Total Revenue (Add Lines 1 - 7) 2,568,197 (also enter result on Page 4, line 1) * DEQ Fees Billed separately to customers 9 Booked to Acct # 271.3 10 ** Hookup or Connection Fees Collected 259,098 Booked to Acct # 11 ***Commission Approved Surcharges Collected Booked to Acct # **401 OPERATING EXPENSES** 12 601.1-6 Labor - Operation & Maintenance 378,951 13 601.7 Labor - Customer Accounts 14 601.8 Labor - Administrative & General 222,250 15 603 Salaries, Officers & Directors 16 604 **Employee Pensions & Benefits** 131,039 17 610 **Purchased Water** (155,098)18 615-16 Purchased Power & Fuel for Power 285,321 19 618 Chemicals 923 20 620.1-6 Materials & Supplies - Operation & Maint. 92,165 21 620.7-8 Materials & Supplies - Administrative & General 135,405 22 631.3-4 Contract Services - Professional 305,586 23 635 Contract Services - Water Testing 21,418 24 636 Contract Services - Other 128,880 25 641-42 Rentals - Property & Equipment 6,950 26 650 **Transportation Expense** 68,192 27 656-59 Insurance 95,828 28 660 Advertising 244 29 666 Rate Case Expense (Amortization) 30 667 Regulatory Comm. Exp. (Other except taxes) 31 670 **Bad Debt Expense** 9,887 32 675 Miscellaneous 31,195 33 Total Operating Expenses (Add lines 12 - 32, also enter on Pg 4, line 2) 1,759,136

Name:	Falls Water Co., Inc.	

INCOME STATEMENT

For Year Ended December 31, 2023

	ACCT #	DESCRIPTION		
1		Revenue (From Page 3, line 8)	2,568,19	97
2		Operating Expenses (From Page 3, line 33) 1,759,1	36	
3	403	Depreciation Expense 416,3	96_	
4	406	Amortization, Utility Plant Aquisition Adj.		
5	407	Amortization Exp Other		
6	408.10	Regulatory Fees (PUC) 4,9	49_	
7	408.11	Property Taxes 30,7	35	
8	408.12	Payroll Taxes 50,3	56	
9A	408.13	Other Taxes (list)		
9B				
9C				
9D				
10	409.10	Federal Income Taxes 97,2	06	
11	409.11	State Income Taxes34,3	74_	
12	410.10	Provision for Deferred Income Tax - Federal (20,8	52)	
13	410.11	Provision for Deferred Income Tax - State (7,3	92)	
14	411	Provision for Deferred Utility Income Tax Credits		
15	412	Investment Tax Credits - Utility		
16		Total Expenses from operations before interest (add lines 2-15)	2,364,90	<u>)7</u>
17	413	Income From Utility Plant Leased to Others		
18	414	Gains (Losses) From Disposition of Utility Plant	92,10	00_
19		Net Operating Income (Add lines 1, 17 &18 less line 16)		295,390
20	415	Revenues, Merchandizing Jobbing and Contract Work		_
21	416	Expenses, Merchandizing, Jobbing & Contracts		
22	419	Interest & Dividend Income	53	<u>34</u>
23	420	Allowance for Funds used During Construction		
24	421	Miscellaneous Non-Utility Income	3,89	<u> 92</u>
25	426	Miscellaneous Non-Utility Expense	2,55	<u>58</u>
26	408.20	Other Taxes, Non-Utility Operations		
27	409-20	Income Taxes, Non-Utility Operations		
28		Net Non-Utility Income (Add lines 20,22,23 & 24 less lines 21,25,26, & 2	7)	1,868
29		Gross Income (add lines 19 & 28)		297,258
30	427.3	Interest Exp. on Long-Term Debt		25,758
31	427.5	Other Interest Charges		
32		NET INCOME (Line 29 less lines 30 & 31) (Also Enter on Pg 9, Line 2)		271,500

Name: Falls Water Co., Inc.

ACCOUNT 101 PLANT IN SERVICE DETAIL

For Year Ended December 31, 2023

	SUB ACCT#	#_ DESCRIPTION	Balance Beginning of Year	Added During Year	Removed During Year	Balance End of Year
1	301	Organization				
2	302	Franchises and Consents				
3	303	Land & Land Rights	1,916,225	430,450		2,346,675
4	304	Structures and Improvements	980,425	2,031,328		3,011,753
5	305	Collecting & Impounding Reservoirs	-			
6	306	Lake, River & Other Intakes	-			
7	307	Wells	683,008			683,008
8	308	Infiltration Galleries & Tunnels				
9	309	Supply Mains				
10	310	Power Generation Equipment	258,810	32,457		291,266
11	311	Power Pumping Equipment	777,241	531,428		1,308,669
12	320	Purification Systems	74,104	4,816		78,920
13	330	Distribution Reservoirs & Standpipes	-	1,840,224		1,840,224
14	331	Trans. & Distrib. Mains & Accessories	3,402,166	967,883		4,370,049
15	333	Services	-			
16	334	Meters and Meter Installations	1,736,954	316,593	7,623	2,045,924_
17	335	Hydrants	63,277	16,202		79,479
18	336	Backflow Prevention Devices	-			-
19	339	Other Plant & Misc. Equipment	100,400	55,425		155,825
20	340	Office Furniture and Equipment	264,974	69,875		334,849
21	341	Transportation Equipment	231,202	59,758		290,960
22	342	Stores Equipment	-			
23	343	Tools, Shop and Garage Equipment	105,248	6,920	1,044	111,125
24	344	Laboratory Equipment	-			<u>-</u>
25	345	Power Operated Equipment	130,294			130,294
26	346	Communications Equipment				
27	347	Miscellaneous Equipment	_			-
28	348	Other Tangible Property	657,211			657,211
29		TOTAL PLANT IN SERVICE	11,381,540	6,363,360	8,667	17,736,232

(Add lines 1 - 28)

Enter beginning & end of year totals on Pg 7, Line 1

Name:	Falls Water Co., Inc.

ACCUMULATED DEPRECIATION ACCOUNT 108.1 DETAIL

For Year Ended <u>December 31, 2023</u>

	SUB ACCT#	# DESCRIPTION	Depreciation Rate %	Balance Beginning of Year	Balance End of Year	Increase or (Decrease)
1	304	Structures and Improvements		105,311	160,893	55,582
2	305	Collecting & Impounding Reservoirs				
3	306	Lake, River & Other Intakes				
4	307	Wells		83,635	106,471	22,836
5	308	Infiltration Galleries & Tunnels	·			_
6	309	Supply Mains				
7	310	Power Generation Equipment		14,864	29,585	14,721
8	311	Power Pumping Equipment		161,114	221,088	59,974
9	320	Purification Systems		18,112	23,534	5,422
10	330	Distribution Reservoirs & Standpipes		-	2,556	2,556
11	331	Trans. & Distrib. Mains & Accessories		333,448	437,823	104,376
12	333	Services				
13	334	Meters and Meter Installations		328,205	422,060	93,855_
14	335	Hydrants		11,135	14,119	2,984
15	336	Backflow Prevention Devices				
16	339	Other Plant & Misc. Equipment		45,728	64,186	18,458
17	340	Office Furniture and Equipment		94,402	150,243	55,840
18	341	Transportation Equipment		120,100	161,671	41,571
19	342	Stores Equipment				
20	343	Tools, Shop and Garage Equipment		55,306	68,568	13,262
21	344	Laboratory Equipment				
22	345	Power Operated Equipment		78,460	94,002	15,542
23	346	Communications Equipment				
24	347	Miscellaneous Equipment				
25	348	Other Tangible Property		384,682	405,702	21,019
26		TOTALS (Add Lines 1 - 25)		1,834,502	2,362,500	527,998

Enter beginning & end of year totals on Pg 7, Line 7

Name:	Falls Water Co., Inc.

BALANCE SHEET

For Year Ended December 31, 2023

		<u>ASSETS</u>	Balance Beginning	Balance End of	Increase or
	ACCT :	# DESCRIPTION	of Year	Year	(Decrease)
1	101	Utility Plant in Service (From Pg 5, Line 29)	11,381,540	17,736,232	6,354,693
2	102	Utility Plant Leased to Others			
3	103	Plant Held for Future Use	80,000	-	(80,000)
4	105	Construction Work in Progress	869,137	251,263	(617,874)
5	114	Utility Plant Aquisition Adjustment			
6		Subtotal (Add Lines 1 - 5)	12,330,676	17,987,496	5,656,819
7	108.1	Accumulated Depreciation (From Pg 6, Line 26)	1,834,502	2,362,500	527,998
8	108.2	Accum. Depr Utility Plant Lease to Others			
9	108.3	Accum. Depr Property Held for Future Use			
10	110.1	Accum. Amort Utility Plant in Service			
11	110.2	Accum. Amort Utility Plant Lease to Others			
12	115	Accumulated Amortization - Aquisition Adj.			
13		Net Utility Plant (Line 6 less lines 7 - 12)	10,496,174	15,624,996	5,128,821_
14	123	Investment in Subsidiaries			
15	125	Other Investments		-	
16		Total Investments (Add lines 14 & 15)		_	<u> </u>
17	131	Cash	560,220	383,451	(176,770)
18	135	Short Term Investments			
19	141	Accts/Notes Receivable - Customers	260,860	286,496	25,636
20	142	Other Receivables	1,783	2,205	423
21	145	Receivables from Associated Companies	-		<u> </u>
22	151	Materials & Supplies Inventory	266,300	330,802	64,502
23	162	Prepaid Expenses	359,666	267,782	(91,885)
24	173	Unbilled (Accrued) Utility Revenue			
25	143	Provision for Uncollectable Accounts		-	
26		Total Current (Add lines 17 -24 less line 25)	1,448,830	1,270,736	(178,094)
27	181	Unamortized Debt Discount & Expense	5,422	5,280	(142)
28	183	Preliminary Survey & Investigation Charges			
29	184	Deferred Rate Case Expenses	155,098	228,837	73,739
30	186	Other Deferred Charges	35,122	32,549	(2,573)
31		Total Assets (Add lines 13, 16 & 26 - 30)	12,140,647	17,162,399	5,021,752

Name:	Falls Water Co., Inc.

BALANCE SHEET

For Year Ended December 31, 2023

		LIABILITIES & CAPITAL	Balance	Balance	Increase
	ACCT#	DESCRIPTION	Beginning of Year	End of Year	or (Decrease)
1	201-3	Common Stock	25,000	25,000	
2	204-6	Preferred Stock			
3	207-13	Miscellaneous Capital Accounts	5,066,127	10,145,814	5,079,687
4	214	Appropriated Retained Earnings			
5	215	Unappropriated Retained Earnings	2,735,272	3,006,772	271,499
6	216	Reacquired Capital Stock			
7	218	Proprietary Capital			
8		Total Equity Capital (Add Lines 1-5+7 less line 6)	7,826,399	13,177,586	5,351,187
9	221-2	Bonds			
10	223	Advances from Associated Companies			
11	224	Other Long - Term Debt	1,439,117	1,291,392	(147,726)
12	231	Accounts Payable	67,055	178,348	111,293
13	232	Notes Payable	136,811	120,455	(16,356)
14	233	Accounts Payable - Associated Companies	812,114	579,560	(232,554)
15	235	Customer Deposits (Refundable)			
16	236.11	Accrued Other Taxes Payable	3670	2,974	(696)
17	236.12	Accrued Income Taxes Payable	(303,857)	(332,101)	(28,244)
18	236.2	Accrued Taxes - Non-Utility			
19	237-40	Accrued Debt, Interest & Dividends Payable			
20	241	Misc. Current & Accrued Liabilities	268,313	264,734	(3,579)
21	251	Unamortized Debt Premium			
22	252	Advances for Construction			
23	253	Other Deferred Liabilities	155,098	-	(155,098)
24	255.1	Accumulated Investment Tax Credits - Utility			
25	255.2	Accum. Investment Tax Credits - Non-Utility			
26	261-5	Operating Reserves			
27	271	Contributions in Aid of Construction	2,557,547	2,814,295	256,747
28	272	Accum. Amort. of Contrib. in Aid of Const. **	(821,621)	(934,844)	(113,223)
29	281-3	Accumulated Deferred Income Taxes		-	
30		Total Liabilities (Add lines 9 - 29	4,314,247	3,984,812	(329,435)
31	TOTAL	LIAB & CAPITAL (Add lines 8 & 30)	12,140,647	17,162,399	5,021,752

** Only if Commission Approved

	rails water Company Confidential	4/15/2024			Page 9
	Name:Fall	ls Water Co., Inc.			
	STATEMEN	IT OF RETAINED	EARNINGS		
	For Year Ended	Decembe	r 31, 2023		
1	Retained Earnings Balance @ Beginning of Yea	r		2,735,272	
2	Amount Added from Current Year Income (From	Pg 4, Line 32)		271,500	
3	Other Credits to Account		•	•	
4	Dividends Paid or Appropriated		•		
5	Other Distributions of Retained Earnings		-		
6	Retained Earnings Balance @ End of Y	ear	-	3,006,772	
	CAP	ITAL STOCK DET	ΓAIL		
			No. Shares	No. Shares	Dividends
7	Description (Class, Par Value etc.)	_	Authorized	Outstanding	Paid
	COMMON		1000	25	
					_
				•	
	DETA	AIL OF LONG-TEI	RM DEBT		
		Interest	Year-end	Interest	Interest
8	Description	Rate_	Balance	Paid	Accrued
	DEQ State Revolving Loan Fund - DW-9931	3.25%	410,245	14,972	1,190
	DEQ State Revolving Loan Fund - DW-1302A	1.25%	376,783	4,839	2,231
	Zions Bank Loan #0001010000682011	3.49%	624,834	17,277	-

-

Name:	Falls Water Co., Inc.
	1 0.00 1 1 0.00

SYSTEM ENGINEERING DATA

For Year Ended December 31, 2023

Provide an updated system map if significant changes have been made to the system during the year.

2 1	Water Supply:		Type of Treatment:		Water Supply
	Pump Designation or location	Rated Capacity (gpm)	(None, Chlorine Fluoride Filter etc.)	Annual Production (000's Gal.)	Source (Well, Spring, Surface Wtr)
-	M/oll #1		O OLU OBINATION	79.004	

Pump Designation or location	(gpm)	Filter etc.)	(000's Gal.)	Surface Wtr)
Well #1	750	CHLORINATION	78,004	WELL
Well #2	400	CHLORINATION	123,600	WELL
Well #4	1500	SAND SEP/CHLRN	54,952	WELL
Well #5	750	SAND SEP/CHLRN	176,764	WELL
Well #6 (Pump 6)	600	NONE	87,043	WELL
Pump #7 (In Well #6)	600	NONE	92,689	WELL
Well #8	1500	CHLORINATION	83,219	WELL
Well #9	3000	CHLORINATION	487,599	WELL
Well #10	1200	SAND SEP/CHLRN	179,650	WELL
Well #11	2500	SAND SEP/CHLRN	194,127	WELL
Taylor Mountain				
Well #1, Submersible Pump	193	NONE	21,747	WELL
Well #2, Submersible Pump	220	NONE	22,357	WELL
Morningview				
Well #1 & Well #2 (on a single flow meter)	100 / 350	SAND SEPARATOR	22	WELL
Well #3	600	NONE	44,015	WELL

3 System Storage:

Storage Designation or Location	Total Capacity 000's Gal.	Usable Capacity 000's Gal.	Type of Reservoir (Elevated,Pres- urized, Boosted)	•
Well 2/4	5	1.8	Pressurized	Steel
Taylor Mountain	150	120	Elevated	Concrete
Falls Water - Well 9	2,000	1,970	Boosted	Concrete
<u> </u>				

(Duplicate form and attach if necessary. Asterisk facilities added this year.)

Falls Wate	r Company	Confident	tial
------------	-----------	-----------	------

41.		10	^	٠.
4/	הו	1/	U).	/4

Page 11

Name:	Falls W	ater Co., Inc.
		NGINEERING DATA
	(0	continued)
	For Year Ended	December 31, 2023

4 Pump information for ALL system pumps, including wells and boosters.

Designation or Location	Horse	Rated Capacity	Discharge Pressure	Energy Used
& Type of Pump**	Power	(gpm)	(psi)	This Year
Falls Water System	1 01101	(95111)	(Þ01)	Tino Tour
Well #2, Turbine Pump #2	40	400	65	
Well #4, Turbine Pump #4	150	1500	65	
Well #6, Submersible Pump #6	75	600	65	
Pump #7, Submersible Pump #7	75	600	65	
SUBTOTAL OF ABOVE	The above are al	l on one Power Me	ter Totaling	466,550 kwh
Well #1, VFD Turbine Pump #1	75	750	65	213,778kwh
Well #5, VFD Turbine Pump #5	75	750	14	218,301 kwh
Well #8, VFD Turbine Pump #8	150	1500	65	136,280 kwh
Well #9, VFD Turbine Pump #9	400	3000	14	
Booster Pump Station @ Well #9 - 3 - 200 hp	VFD Turbine Pump	5600	65	
SUBTOTAL OF ABOVE WELL #9	The above are al	l on one Power Me	ter Totaling	982,735 kwh
Well #10, VFD Turbine Pump #10	150	1200	65	282,200 kwh
**Well #11, VFD Turbine Pump #11	450	2500	70	362,781 kwh
Taylor Mountain				
Well #1, Submersible Pump	30	193	90	43,644 kwh
Well #2, Submersible Pump	30	220	69	52,450 kwh
Morningview				
Well #1, Submersible Pump	10	100	60	
Well #2, Submersible Pump	30	350	60	
SUBTOTAL OF ABOVE	The above are al	l on one Power Me	ter Totaling	11,868 kwh
Well #3, Submersible Pump ** Submit nump curves unless previously p	60	600	60	

^{**} Submit pump curves unless previously provided or unavailable. Asterisk facilities added this year. Attach additional sheets if inadequate space is available on this page.

5	If Wells are metered:		
	What was the total amount pumped	I this year?	1,645,788,044
	What was the total amount pumped	during peak month?	359,542,451
	What was the total amount pumped	l on the peak day?	13,870,614
6	If customers are metered, what was the total	I amount sold in peak month?	350,295,041
7	Was your system designed to supply fire flo	ws?	Yes_
	If Yes: What is current system rating?		4
8	How many times were meters read this year	?	12
	During which months? Rev 3/02	January through December Page 11	

	Falls Water Company Confidential	4/15/2024	Page 12
9	How many additional customers could be except a service line and meter?	served with no system improvements	750
	How many of those potential addi	tions are vacant lots?	280
10	Are backbone plant additions anticipated of If Yes, attach an explanation of		No_
11	In what year do you anticipate that the sys will have to be expanded?	tem capacity (supply, storage or distribution)	2026

Falls Water Company Confid	dential
-----------------------------------	---------

4/15/2024

Page 13

Name:	Falls Water Co., Inc.

SYSTEM ENGINEERING DATA (continued)

For Year Ended December 31, 2023

FEET OF MAINS

1 Pipe Size	In Use Beginning Of Year	Installed During Year	Abandoned During Year	In Use End of Year
2"	2,809	-	-	2,809
4"	5,356	-	<u>-</u>	5,356_
6"	234,165	8,175	-	242,340
8"	181,264	9,143	_	190,407
10"	32,956		_	32,956
12"	62,563	750		63,313
18"	-	695	-	695
24"		60	-	60

CUSTOMER STATISTICS

		Number of Customers		Thousands of Gallons Sold	
		This	Last	This	Last
		Year	Year	Year	Year
2	Metered:		· I		
2A	Residential	6,784	6,316	1,437,032	1,486,019
2B	Commercial	202	194	78,142	79,245
2C	Industrial	N/A	N/A	N/A	N/A
3	Flat Rate:				
3A	Residential	N/A	N/A	N/A	N/A
3B	Commercial	N/A	N/A	N/A	N/A
3C	Industrial	N/A	N/A	N/A	N/A
4	Private Fire Protection	N/A	N/A	N/A	N/A
5	Public Fire Protection	763	739	N/A	N/A
6	Street Sprinkling	N/A	N/A	N/A	N/A
7	Municipal, Other	N/A	N/A	N/A	N/A
8	Other Water Utilities	N/A	N/A	N/A	N/A
	TOTALS (Add lines 2 through 8)	7,749	7,249	1,515,174	1,565,264

CERTIFICATE

State of Idaho)

Multnoma

County of Bonneville.)

WE, the undersigned Justin Palfreyman, President, Northwest Natural Water Company, LLC, and Brody Wilson, Treasurer, Northwest Natural Water Company, LLC, on our oath do severally say that the foregoing report has been prepared under our direction, from the original books, papers and records of said utility; that we have carefully examined same, and declare the same to be a correct statement of the business and affairs of said utility for the period covered by the report in respect to each and every matter and thing therein set forth, to the best of our knowledge, information and belief.

(Chief Officer)

(Officer in Charge of Accounts)

Subscribed and Sworn to Before Me

this 15 day of April

2024

NOTABY BUBLIC

My Commission Expires 25/2025

MY C

OFFICIAL STAMP
CASSIA R. CARPIO
NOTARY PUBLIC - OREGON
COMMISSION NO. 1008298A
MY COMMISSION EXPIRES FEBRUARY 08, 2025

gdk/excel/jnelson/anulrpts/wtrannualrpt

Supplemental information for question 11:

List any affiliated companies (name, address, description):

- o Northwest Natural Holding Company; 250 SW Taylor Street, Portland, OR 97204; holding company that through its subsidiaries, provides natural gas distribution, gas storage, and water distribution services
- o Northwest Natural Gas Company; 250 SW Taylor Street, Portland, OR 97204; regulated natural gas distribution company serving Oregon and southwest Washington; wholly-owned subsidiary of Northwest Natural Holding Company
- o Northwest Energy Corporation; 250 SW Taylor Street, Portland, OR 97204; non-operating holding company; wholly-owned subsidiary of Northwest Natural Gas Company
- o NWN Gas Reserves LLC; 250 SW Taylor Street, Portland, OR 97204; natural gas reserves development; wholly-owned subsidiary of Northwest Energy Corporation
- o NNG Financial Corporation; 250 SW Taylor Street, Portland, OR 97204, financial company which owns 100% of the stock of KB Pipeline Company; wholly-owned subsidiary of Northwest Natural Holding Company
- o KB Pipeline Company, 250 SW Taylor Street, Portland, OR 97204; gas pipeline owner, wholly-owned subsidiary of NNG Financial Corporation
- o NW Natural Energy, LLC; 250 SW Taylor Street, Portland, OR 97204; holding company; wholly-owned subsidiary of Northwest Natural Holding Company
- o NW Natural Gas Storage, LLC; 250 SW Taylor Street, Portland, OR 97204; natural gas storage development and holding company; wholly-owned subsidiary of NW Natural Energy, LLC
- o Gill Ranch Storage, LLC; 250 SW Taylor Street, Portland, OR 97204; natural gas storage; wholly-owned subsidiary of NW Natural Gas Storage, LLC
- o Trail West Holdings, LLC; 250 SW Taylor Street, Portland, OR 97204; gas pipeline owner; 50% interest owned by NW Natural Energy, LLC
- o Trail West Pipeline, LLC; 250 SW Taylor Street, Portland, OR 97204; gas pipeline owner and operator; wholly-owned subsidiary of Trail West Holdings, LLC
- o BL Credit Holdings, LLC; 250 SW Taylor Street, Portland, OR 97204; gas transportation; wholly-owned subsidiary of Trail West Pipeline, LLC
- o Northwest Biogas, LLC; 250 SW Taylor Street, Portland, OR 97204; biodigester owner; 50% interest owned by Northwest Natural Holding Company
- o NW Natural Water Company, LLC; 250 SW Taylor Street, Portland, OR 97204, wholly-owned subsidiary of NW Natural Holding Company created to own and operate water utilities, through subsidiaries, in Oregon, Washington and Idaho
- o NW Natural Water of Oregon, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water
- o Salmon Valley Water Company; 24525 E Welches Rd, Welches, OR 97067; regulated water utility serving Welches, Oregon;
- o NW Natural Water of Washington, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water
- o Cascadia Water, LLC; 18181 WA-525, Freeland, WA 98249; regulated water utility serving Whidbey Island, Washington
- o NW Natural Water of Idaho, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water
- o Gem State Water Company, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water of Idaho, LLC
- o NW Natural Water of Texas, LLC; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water
- o Foothills Utilities; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water
- o King Water; 250 SW Taylor Street, Portland, OR 97204; wholly-owned subsidiary of NW Natural Water

Explain any services provided to the utility:

Northwest Natural Gas Company provides accounting, tax, legal, regulatory, engineering, business development, and marketing services to NWN Water, LLC, the parent of Falls Water Company.

Supplemental information for question 13:

Elevate Academy

List of new subdivisions (see attached will serve letters) added to water system in 2023 include:

Wolf Creek Division 4
C&B Operations
Kit's Place Subdivision
Sunrise Peak Industrial Park

Beach's Corner Division 2
Ridge View Division 5

Water Systems Acquired in 2022: None

No services are provided to Falls Water Co., Inc. by the subdivisions and water system added to the Falls Water system.

See attached Spout copies for copies of summaries requested in question 23.

Spouts sent to customers in September 2023.

Supplemental information for question 24:

In 2023, the following significant additions were made to the Plant Accounts:

```
350,449.75 Account 303 - Water Rights 25-14516 & 25-14517
       80,000.00 Account 303 - Land for Storage Tank at Well 9
       30,600.00 Account 304 - Well 10 Security Fence
     1,688,889.22 Account 304 - Storage Tank/Booster Pump Building Addition and site improvements at Well 9
      264,910.65 Account 304 - TM Well 2 Wellhouse
       46,928.48 Account 304 - MV Fencing for Wellsite 1&2
       32,456.56 Account 310 - TM Well 2 Generator
$
      507,407.31 Account 311 - Storage Tank/Booster Pump Station at Well 9 - Pumping Equipment & SCADA
$
     1,840,223.97 Account 330 - Storage Tank at Well 9
$
       23,645.18 Account 331 - Harding Ln Loop
       60,529.00 Account 331 - 45th E Loop North of 1st St
$
      422,485.63 Account 331 - Honeybee Acres (41st East) Loop
$
      22,925.61 Account 331 - 3685 Greenwillow Ln Service Line Replacement & Sewer Lateral Repair
      361,222.06 Account 331 - Storage Tank Project at Well 9 water lines
       46,545.92 Account 340 - Elements Asset Management Software
       26,247.94 Account 341 - 2015 Ford F-250 VIN # 1FD7X2B62FEA65057
       17,281.40 Account 341 - 2016 GMC Terrain VIN # 2GKALMEK5G6185195
        6,072.00 Account 341 - 2023 6'x12' Enclosed Trailer VIN#2SFAL2269R1085208
$ 5,828,820.68 Total of Significant Additions to Plant in 2022
```

See attached system map for Fails Water's system.

SYSTEM ENGINEERING DATA

Supplemental information for question 10:

None



2180 N Deborah Dr, Idaho Falls, Idaho 83401

Tel.: (208) 522-1300

Website: www.fallswater.com

Eagle Rock Engineering 1331 Fremont Ave Idaho Falls, ID, 83402 January 20, 2023

Water Service for Wolf Creek Division 4

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Wolf Creek Division 4 described as follows:

BEGINNING AT A POINT THAT IS N.89°16'37"E. ALONG THE SECTION LINE 1011.26 FEET FROM THE NORTHWEST CORNER OF SECTION 2, TOWNSHIP 2 NORTH, RANGE 38 EAST OF THE BOISE MERIDIAN, SAID POINT BEING THE NORTHEAST BOUNDARY CORNER OF WOLF CREEK SUBDIVISION, DIVISION NUMBER 2, BONNEVILLE COUNTY, IDAHO; RUNNING THENCE N.89°16'37"E. ALONG SAID SECTION LINE 541.91 FEET; THENCE S.00°43'23"E. 341.93 FEET; THENCE N.89°16'37"E. 136.64 FEET; THENCE S.63°05'45"W. 291.51 FEET; THENCE N.57°03'19"W. 115.64 FEET; THENCE S.48°16'40"W. 60.00 FEET; THENCE S.40°09'31"W. 284.61 FEET TO THE NORTH BOUNDARY LINE OF WOLF CREEK SUBDIVISION, DIVISION NUMBER 3, BONNEVILLE COUNTY, IDAHO; THENCE WESTERLY ALONG SAID NORTH BOUNDARY LINE THE FOLLOWING FOUR (4) COURSES: (1) THENCE N.77°07'32"W. 165.36 FEET; (2) THENCE N.65°36'53"W. 60.00 FEET TO A POINT OF NON-TANGENT CURVE WITH A RADIUS OF 235.00 FEET AND A CHORD BEARING S.19°31'52"W. 39.77 FEET; (3) THENCE TO THE LEFT ALONG SAID NON-TANGENT CURVE 39.82 FEET THROUGH A CENTRAL ANGLE OF 09°42'29"; (4) THENCE N.87°35'12"W. 201.83 FEET TO THE CENTERLINE OF CROW CREEK; THENCE NORTHEASTERLY ALONG SAID CENTERLINE OF CROW CREEK THE FOLLOWING NINE (9) COURSES: (1) THENCE N.46°59'18"E. 18.15 FEET; (2) THENCE N.33°35'35"E. 65.71 FEET; (3) THENCE N.40°29'41"E. 78.96 FEET; (4) THENCE N.40°32'58"E. 43.18 FEET; (5) THENCE N.40°02'34"E. 62.06 FEET; (6) THENCE N.38°06'41"E. 96.43 FEET; (7) THENCE N.48°09'45"E. 87.78 FEET; (8) THENCE N.47°00'02"E. 18.55 FEET; (9) THENCE N.42°04'17"E. 86.85 FEET; THENCE S.82°56'45"W. 51.61 FEET TO THE NORTHEAST CORNER OF LOT 3, BLOCK 4, WOLF CREEK SUBDIVISION, DIVISION NUMBER 2, BONNEVILLE COUNTY, IDAHO; THENCE S.89°16'37"W. ALONG THE NORTH LINE OF SAID LOT 3 A DISTANCE OF 50.78 FEET TO THE SOUTHEAST CORNER OF LOT 2 OF SAID BLOCK 4; THENCE N.00°43'23"W. ALONG THE EAST LINE OF SAID LOT 2 A DISTANCE OF 110.00 FEET TO THE NORTHEAST CORNER OF SAID LOT 2, SAID POINT ALSO BEING ON THE SOUTH RIGHT-OF-WAY LINE OF KIMBER WAY: THENCE N.89°16'37"E. ALONG SAID SOUTH RIGHT-OF-WAY LINE 74.03 FEET TO THE EAST RIGHT-OF-WAY LINE OF MARIAH DRIVE; THENCE N.00°43'23"W. ALONG SAID EAST RIGHT-OF-WAY LINE 230,00 FEET TO THE POINT OF BEGINNING, CONTAINING 9.315 ACRES

This is subject to the following conditions:

- Installation and extension of the water system by the developer in accordance with Falls Water standards both
 within the development and connecting to the existing Falls Water system.
- 2. Approval by the Idaho Public Utilities Commission (IPUC).
- 3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
- Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.

- 5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
- 6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
- 7. This will serve letter is valid for one year from the date of this letter.
- 8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce

K. Scott Bruce Manager



2180 N Deborah Dr, Idaho Falls, Idaho 83401

Website: www.fallswater.com

Tel.: (208) 522-1300

Steel Vision Construction 648 4116 E Rigby, ID 83442 January 30, 2023

Water Service for C&B Operations – John Deere Dealership

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, C&B Operations – John Deere Dealership described as follows:

TRACT 1:

LOT 1 BLOCK 1, LOT 1, BLOCK 3 AND A PORTION OF LOT 3, BLOCK 3, YELLOWSTONE INDUSTRIAL PARK, DIVISION NO. 1, COUNTY OF BONNEVILLE, STATE OF IDAHO, ACCORDING TO THE RECORDED PLAT THEREOF, AND A PORTION OF THE NORTHEAST QUARTER OF SECTION 9, TOWNSHIP 2 NORTH, RANGE 38 EAST OF THE BOISE MERIDIAN, BONNEVILLE COUNTY, IDAHO, MORE PARTICULARLY DESCRIBED AS FOLLOWS: BEGINNING AT A POINT THAT IS SOUTH 940.46 FEET AND WEST 2370.71 FEET FROM THE NORTHEAST CORNER OF SECTION 9, TOWNSHIP 2 NORTH, RANGE 38 EAST OF THE BOISE MERIDIAN, BONNEVILLE COUNTY, IDAHO, SAID POINT BEING ALSO SOUTH 49°40'02" WEST 750.00 FEET ALONG THE SOUTHEASTERLY RIGHT OF WAY LINE OF U.S. HIGHWAY NO. 191 FROM THE INTERSECTION OF SAID RIGHT-OF-WAY LINE WITH THE SOUTHWESTERLY RIGHT-OF-WAY LINE OF THE UNION PACIFIC RAILROAD AND RUNNING THENCE SOUTH 40°19'58" EAST 400.00 FEET; THENCE NORTH 49°40'02" EAST 250.00 FEET; THENCE SOUTH 40°19'58" EAST 300.00 FEET; THENCE NORTH 49°40'02" EAST 38.55 FEET; THENCE SOUTH 40°19'58" EAST 410.00 FEET; THENCE SOUTH 49°40'02" WEST 401.54 FEET TO A POINT OF CURVE WITH A RADIUS OF 20.00 FEET; THENCE TO THE RIGHT ALONG SAID CURVE 31.42 FEET; THENCE NORTH $40^{\circ}19'58"$ WEST 390.00 FEET; THENCE SOUTH $49^{\circ}40'02"$ WEST 152.19; THENCE NORTH 40°19'58" WEST 197.41 FEET; THENCE NORTH 89°53'56" WEST 286.05 FEET; THENCE NORTH 40°19'58" WEST 131.14 FEET TO THE WEST LINE OF THE NORTHEAST QUARTER OF SAID SECTION 9; THENCE NORTH 0°08'33" EAST 244.42 FEET ALONG SAID WEST LINE TO THE ABOVE MENTIONED SOUTHEASTERLY IGHWAY RIGHT-OF-WAY LINE; THENCE NORTH 49°40'02" EAST 344.26 FEET ALONG SAID RIGHT-OF-WAY LINE TO THE POINT OF BEGINNING.

EXCEPTING THEREFROM THE FOLLOWING THREE PARCELS:

PARCEL A (60 FOOT ROAD RIGHT-OF-WAY)

BEGINNING AT A POINT THAT IS SOUTH 940.46 FEET AND WEST 2370.71 FEET FROM THE NORTHEAST CORNER OF SECTION 9, TOWNSHIP 2 NORTH, RANGE 38, EAST OF THE BOISE MERIDIAN, BONNEVILLE COUNTY, IDAHO, SAID POINT BEING ON THE SOUTHEASTERLY RIGHT-OF-WAY LINE OF U.S. HIGHWAY NO. 191, THENCE SOUTH 49°40'02" WEST 113.00 FEET ALONG SAID RIGHT-OF-WAY LINE TO THE TRUE POINT OF BEGINNING, SAID TRUE POINT OF BEGINNING BEING A POINT OF CURVE WITH A RADIUS OF 20.00 FEET; AND RUNNING THENCE TO THE LEFT ALONG SAID CURVE 31.42 FEET; THENCE SOUTH 40°19'58" EAST 680.00 FEET; THENCE SOUTH 49°40'02" WEST 60.00 FEET; THENCE NORTH 40°19'58" WEST 680.00 FEET TO A POINT OF CURVE WITH A RADIUS OF 20.00 FEET; THENCE TO THE LEFT ALONG SAID CURVE A DISTANCE OF 31.42 FEET; THENCE NORTH 49°40'02" EAST 100.00 FEET TO THE TRUE POINT OF BEGINNING.

PARCEL B (BIO-CHEM LOT)

LOT 2, BLOCK 3, YELLOWSTONE INDUSTRIAL PARK, DIVISION NO. 1, COUNTY OF BONNEVILLE, STATE OF IDAHO, ACCORDING TO THE RECORDED PLAT THEREOF ALSO DESCRIBED AND KNOWN AS:

BEGINNING AT A POINT THAT IS SOUTH 940.46 FEET AND WEST 2370.71 FEET FROM THE NORTHEAST CORNER OF SECTION 9, TOWNSHIP 2 NORTH, RANGE 38 EAST OF THE BOISE MERIDIAN, BONNEVILLE COUNTY, IDAHO, SAID POINT BEING ON THE SOUTHEASTERLY RIGHT-OF-WAY LINE OF U.S. HIGHWAY NO. 191; THENCE SOUTH 49°40'02" WEST 193.00 FEET ALONG SAID RIGHT-OF-WAY LINE; THENCE SOUTH 40°19'58" EAST 300.00 FEET TO THE TRUE POINT OF BEGINNING AND RUNNING THENCE SOUTH 40°19'58" EAST 202.59 FEET; THENCE SOUTH 49°40'02" WEST 92.19 FEET; THENCE NORTH 89°53'56" WEST 286.05 FEET; THENCE NORTH 40°19'58" WEST 17.04 FEET; THENCE NORTH 49°40'02" EAST 309.92 FEET TO THE TRUE POINT OF BEGINNING.

PARCEL C: (RESERVED EASEMENT)

BEGINNING AT A POINT THAT IS SOUTH 940.46 FEET AND WEST 2370.71 FEET FROM THE NORTHEAST CORNER OF SECTION 9, TOWNSHIP 2 NORTH, RANGE 38 EAST OF THE BOISE MERIDIAN, BONNEVILLE COUNTY, IDAHO, SAID POINT BEING ON THE SOUTHEASTERLY RIGHT-OF-WAY LINE OF U.S. HIGHWAY NO. 191; THENCE SOUTH 49°40'02" WEST 133.00 FEET ALONG SAID RIGHT-OF-WAY LINE; THENCE SOUTH 40°19'58" EAST 700.00 FEET TO THE TRUE POINT OF BEGINNING AND RUNNING THENCE SOUTH 40°19'58" EAST 20.00 FEET; THENCE NORTH 49°40'02" EAST 421.54 FEET; THENCE NORTH 40°19'58" WEST 20.00 FEET; THENCE SOUTH 49°40'02" WEST 421.54 FEET TO THE TRUE POINT OF BEGINNING.

This is subject to the following conditions:

- 1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
- 2. Approval by the Idaho Public Utilities Commission (IPUC).
- 3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
- 4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
- 5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
- 6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
- 7. This will serve letter is valid for one year from the date of this letter.
- 8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce

K. Sat Bluco

Manager



2180 N Deborah Dr, Idaho Falls, Idaho 83401 Website: www.fallswater.com

Tel.: (208) 522-1300

Connect Engineering 1150 Hollipark Dr Idaho Falls, ID 83401

February 15, 2023

Water Service for Kit's Place Subdivision

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Kit's Place Subdivision described as follows:

COMMENCING from the Southeast Corner of Section 15, T 2 N - R 38 E, B.M., Bonneville County, Idaho; thence N 89° 29' 30" W for a distance of 1181.38 feet along the south line of said Section; thence N 00° 56' 32" E for a distance of 484.15 feet to the TRUE POINT OF BEGINNING: Thence, N 89° 29' 43" W for a distance of 362.05 feet; Thence, N 00° 54' 42" E for a distance of 302.50 feet; Thence, S 89° 29' 43" E for a distance of 362.21 feet; Thence, S 00° 56' 32" W for a distance of 302.50 feet to the TRUE POINT OF BEGINNING.

Described boundary contains 2.515 acres, more or less.

This is subject to the following conditions:

- Installation and extension of the water system by the developer in accordance with Falls Water standards both
 within the development and connecting to the existing Falls Water system.
- 2. Approval by the Idaho Public Utilities Commission (IPUC).
- 3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
- Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
- System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
- Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
- 7. This will serve letter is valid for one year from the date of this letter.
- 8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. ScABuci

K. Scott Bruce Manager



2180 N. Deborah Dr. Idaho Falls, Idaho 83401 Tel.: (208) 522-1300

Fax: (208) 522-4099

Website: www.fallswater.com

March 9, 2023

Horrocks Engineering 2194 Snake River Pkwy Suite 205 Idaho Falls, ID 83402

Water Service for Sunrise Peak Commercial Park

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Sunrise Peak Commercial Park described as follows:

A parcel of land being part of the Southwest Quarter of Section 35, Township 3 North, Range 38 East, Boise Meridian, Bonneville County, Idaho, more particularly described as follows;

Commencing at the Southwest corner of Section 35, thence N89°16′36″E 1324.37 feet along the South line of said Section 35 to a point on the extended East line of Beach's Corner Commercial Park, said extended East line also being the West line of Mackay Acres Division No. 1, thence along said East and West lines N00°17′34″W 713.63 feet to the Northwest Corner of said Mackay Acres Division No. 1, said Northwest corner also being the TRUE POINT OF BEGINNING, thence continuing along said East line of said Beach's Corner Commercial Park N00°17′34″W 563.52 feet, thence leaving said East line N86°45′13″E 248.17 feet, thence N08°46′30″W 204.86 feet, thence N26°22′43″W 200.25 feet to the South right-of-way of Highway 26, thence along said South right-of-way N50°05′18″E 1448.63 feet, thence leaving said South right-of-way S70°59′39″E 83.94 feet, thence S00°06′13″E 1596.44 feet, to the centerline of Sand Creek, thence along said centerline the following four (4) courses; (1) S50°31′13″W 95.85 feet; (2) S34°53′03″W 79.57 feet; (3) S53°00′16″W 81.17 feet; (4) S58°04′49″W 85.76 feet to the Northeast corner of said Mackay Acres Division No. 1, thence along the North line of said Mackay Acres Division No. 1 S87°35′13″W 1061.90 feet to the TRUE POINT OF BEGINNING. Parcel contains 39.373 Acres.

This is subject to the following conditions:

- 1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
- 2. Approval by the Idaho Public Utilities Commission (IPUC).
- 3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
- Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
- System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
- Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
- 7. This will serve letter is valid for one year from the date of this letter.
- 8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.
- 9. In-house use only. All irrigation must be a secondary stand alone water system.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

Tony Wise

Operations Manager

The Mise



2180 N. Deborah Dr. Idaho Falls, Idaho 83401 Tel.: (208) 522-1300

Fax: (208) 522-4099

Website: www.fallswater.com

April 11, 2023

Horrocks Engineering 2194 Snake River Pkwy Suite 205 Idaho Falls, ID 83402

Water Service for Elevate Academy

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Elevate Academy described as follows:

ELEVATE ACADEMY - LEGAL DESCRIPTION

LOT 2, BLOCK 1 OF ELEVATE ACADEMY WHICH IS A RE-PLAT OF A PORTION OF LOT 2, BLOCK 3 HENDERSON SUBDIVISION DIVISION 1 AND PART OF THE SOUTH ½ OF THE SOUTHEAST ¼ SECTION 10, TOWNSHIP 2 NORTH, RANGE 38 EAST, BOISE MERIDIAN, BONNEVILLE COUNTY, IDAHO.

This is subject to the following conditions:

- Installation and extension of the water system by the developer in accordance with Falls Water standards both
 within the development and connecting to the existing Falls Water system.
- 2. Approval by the Idaho Public Utilities Commission (IPUC).
- 3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
- Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
- System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
- Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
- 7. This will serve letter is valid for one year from the date of this letter.
- 8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

Tony Wise

Operations Manager



2180 N. Deborah Dr., Idaho Falls, Idaho 83401

Website: www.fallswater.com

Connect Engineering 2295 N Yellowstone Hwy, Unit 6 Idaho Falls, ID, 83401

April 18, 2023

Tel.: (208) 522-1300

Water Service for Beach's Corner Division 2

This confirms that Falls Water Company, Inc. has the ability, capacity, and willingness to provide domestic water utility service to the proposed development, Beach's Corner Division 2 described as follows:

Part of the southwest quarter of Section 35, Township 3 North, Range 38 East, Boise Meridian, Bonneville County, State of Idaho, being more particularly described as follows: commencing at the southwest corner of said Section 35 (from which the south quarter corner of Section 35 bears N 89°16′39" E 2640.61'), thence N 89°16′39" E 388.06' along the southerly line of said Section 35, thence N 00°43′21" W 50.00' to the northerly right of way line of 49th North also being the point of beginning; thence along the west boundary of Beach's Corner Commercial Park instrument #1572544 N 00°09′45" W 432.15'; thence N 50°05′06" E 782.56' to the westerly right of way of Thorn Drive; thence along the westerly right of way of Thorn Drive S 39°54′16" E 124.62' to the westerly right of way line of Beach Drive; thence along the westerly right of way line of Beach Drive for the following five (5) courses: 1) S 05°05′52" W 56.57', 2) S 50°06′01" W 532.33' to a tangent curve to the left, 3) along said tangent curve to the left 245.98' (curve data: radius= 280.00', delta= 50°20′09", chord= S 24°56′00" W 238.15') 4) S 00°14′04" E 183.06'. 5) S 44°31′33" W 56.48' to the north right of way line of 49th North; thence along the said north right of way line S 89°16′39" W 126.24' to the point of beginning. Property contains ± 4.323 acres more or less.

This is subject to the following conditions:

- 1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
- 2. Approval by the Idaho Public Utilities Commission (IPUC).
- 3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
- Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
- System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
- Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
- 7. This will serve letter is valid for one year from the date of this letter.
- 8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

K. Scott Bruce Manager

K. Scott Bruce



2180 N. Deborah Dr., Idaho Falls, Idaho 83401

Website: www.fallswater.com

Jeff Freiberg Engineering 946 Oxbow Lane Idaho Falls, ID 83404 July 19, 2023

Tel.: (208) 522-1300

Water Service for Ridgeview Div. 5

Special Warranty Deed Inst. No. 1678795

A parcel of land being part of Section 13, Township 2 North, Range 38 East, Boise Meridian, and also a part of Ridge View Division 2 recorded as Instrument No. 1532218, Bonneville County, Idaho described as follows;

Beginning at the Southwest Corner of said Section 13, and running thence along the west Section Line of said Section 13, N02°10'00"E, 1718.67 feet; thence departing said Section Line S87°10'10'E. 50.00 feet to a point on the east right-of-way of 45th East and the southwest corner of Lot 1, Block 1 of Ridge View Division 2, said point also being the True Point of Beginning, thence along said right-of-way N02°10'00"E, 348.46 feet; thence departing said right-of-way N15°05'47"E, 125.15 feet; thence N02°10'00"E 93.45 feet; thence N49°35'36"E, 72.19 feet; thence S75°52'15"E, 136.36 feet; thence S59°53'52"E, 64.50 feet; thence S52°03'13"E, 426.24 feet; thence S63°24'40"E, 209.67 feet; thence S79°24'30"E, 161.83 feet; thence S02°09'59"W, 199.68 feet to the northeast corner of Lot 4, Block 5 of Ridge View Division No. 1 recorded as Instrument No. 1276951 Bonneville County Idaho; thence along said Ridge View 1 the following five (5) courses; (1) N78°46'23"W, 126.28 feet to a point on the east Right-of-Way of Lost River Road and the northwest corner of Lot 4, Block 5 of Ridge View 1; (2) S82°57'20"W, 62.47 feet to a point on the west Right-of-Way of Lost River Road and the northeast corner of Lot 5, Block 6 of Ridge View 1; (3) N87°50'01"W, 133.63 feet to the northwest corner of Lot 5, Block 6 of Ridge View 1; (4) S02°09'59"W, 300.00 feet to the southwest corner of Lot 3, Block 6 of Ridge View 1; (5) N87°50'01"W, 336.21 feet along the northerly boundary of Ridge View 1; thence departing the northerly boundary N02°08'29"E, 149.74 feet; thence N03°12'52"E, 144.58 feet; thence N87°40'46"W, 314.71 feet to a point on the east right-of-way of 45th East and the True Point of Beginning.

Parcel contains 11.110 Acres.

This is subject to the following conditions:

- 1. Installation and extension of the water system by the developer in accordance with Falls Water standards both within the development and connecting to the existing Falls Water system.
- 2. Approval by the Idaho Public Utilities Commission (IPUC).
- 3. In accordance with IPUC approved Rates and Tariff for Falls Water Company, Inc.
- 4. Payment by developer or by subsequent builders, homeowners, or lot purchasers of the connection fee in accordance with IPUC approved Rates and Tariffs.
- 5. System design and installation approved, inspected and accepted by Idaho Department of Environmental Quality, Falls Water's designated professional engineer, and by Falls Water's own internal staff.
- 6. Developer or their representative shall provide as-built drawings on paper and in an electronic format readable by Falls Water as the development progresses.
- 7. This will serve letter is valid for one year from the date of this letter.
- 8. In accordance with any other lawfully necessary provisions as agreed between developer and Falls Water.
- 9. Attached Water Model memorandum file.

If construction on the division of this sub-development is not started within one year of the date of this letter the developer or his authorized agent will need to seek a new will serve letter.

FALLS WATER COMPANY, INC.

Tony Wise

Operations Manager

THE SPOUT

Falls Water Co., Inc. Information Pipeline For 2023



2180 Deborah Dr., Idaho Falls, Idaho 83401 Phone: (208) 522-1300 or on our website www.fallswater.com Falls Water Co., Inc. has operated since 1959 and currently serves over 6,250 homes in Bonneville County.

As your water provider, we would like you to become familiar with some of our policies.

WATER SOURCE

Your water is supplied through a network of several inter-connected deep wells throughout the service area. The computer controlled pumps and distribution system automatically delivers water to meet the fluctuating demand.

The water is tested frequently according to testing schedules approved by The Idaho Department of Environmental Quality and by an independent laboratory to ensure that it meets all state and federal water quality standards. The water is chlorinated.

Falls Water Company operates in compliance with and is regulated by the Idaho Department of Environmental Quality and the Idaho Public Utilities Commission (IPUC).

WATER RATES

The IPUC approved rate for residential, multi-family residential, and commercial rates is as follows:

Service Meter Size	Gallons included each billing cycle is less than or equal to	Minimum Charge
3/4" or less	12,000	\$18.75
1"	17,000	\$26.40
1 ½ "	22,000	\$34.05
2"	28,000	\$43.30
4"	49,000	\$77.35

If usage in a billing cycle or portion of a billing cycle exceeds the allowable gallons included in the minimum charge, the excess usage will be billed at \$0.917 per thousand gallons of water used.

The bills are calculated on water use between meter readings and are due by the 15th of the following month. Customers with outstanding balances, as of the billing date, will be charged a 1% per month late payment fee.

The one-time Hook-up Fee for newly constructed homes is \$500 for a ¾" meter, \$600 for a 1" meter, \$930 for a 1½" meter, and \$1,205 for a 2" meter.

Reconnect fees after involuntary disconnection are \$20 for reconnection during office hours, Monday through Friday 8:00 a.m. to 5:00 p.m., and \$40 if reconnected after office hours. This fee is due at the time of service restoration.

A \$15 field collection fee will be charged if our representative receives a partial or full payment on a customer's account while visiting the customer to terminate service for nonpayment. The fee will be waived

if payment is made to an employee restoring service after an involuntary disconnection for nonpayment.

A customer requesting that the company test the meter for their service will be charged a \$10 meter testing fee. If the meter tests outside the manufacturer's specifications of plus or minus 1.5%, the meter test charge will be waived, the meter replaced, and an adjustment made to the customer's bill.

A \$20 returned check fee will be charged when a customer's check is returned by the bank for insufficient funds.

THE METER COVER

Our meter readers and service personnel must have access to the water meter located on your property. Please do not cover the meter with landscaping or other obstacles. If you fence your yard, be sure to leave the meter on the outside of the fence. You can identify the cover as a round cast iron lid near where the water line enters your property.

TERMINATION RULES

SUMMARY OF RULES AND REGULATIONS OF THE IDAHO PUBLIC UTILITIES COMMISSION GOVERNING CUSTOMER RELATIONS OF NATURAL GAS, ELECTRIC AND WATER PUBLIC UTILITIES

A utility may terminate service to a customer without his/her permission after adequate notice for the following reasons:

- Failure to pay an undisputed past due bill, or when payment is made with a written check or electronic payment drawn on an account with insufficient funds.
- 2. Failure to make security deposit where it is required.
- 3. Failure to abide by terms of a payment arrangement.
- Customer or applicant misrepresented their identity for the purpose of obtaining utility service.
- Customer or applicant denied or prevented the utility's access to the meter.
- Willful waste of service through improper equipment or otherwise.
- Customer or applicant is a minor not competent to contract as defined by Idaho Code.
- Customer or applicant owes money on an existing account or from a previous account for service provided within the past four years.

A utility may deny or terminate service without prior notice to the customer or applicant and without his/her permission for one or more of the following reasons:

- 1. A situation exists that is immediately dangerous to life, physical safety or property.
- The utility is ordered to terminate service by any court, the Commission or other duly authorized public authority.
- The service is obtained, diverted or used without the authorization or knowledge of the utility.
- The utility has made a diligent attempt to notify the customer of termination but has been unable to make contact.

NOTIFICATION

- A billing may be considered past due fifteen (15) days after the billing date. A written notice of termination must be mailed at least seven (7) days before the proposed termination date.
- At least twenty-four (24) hours before the service is terminated, another attempt shall be made to contact the customer in person or by telephone.
- If service is not terminated within twenty-one (21)
 calendar days after the proposed termination date,
 another seven (7) day and twenty-four (24) hour
 notice is required.
- 4. No additional notice is required if upon receipt of a termination notice the customer makes a payment arrangement and fails to keep it, or when payment is made with a written check or electronic payment drawn on an account with insufficient funds

WHEN TERMINATION IS NOT ALLOWED

- 1. The unpaid bill totals less than fifty dollars (\$50) or two (2) months service, whichever is less.
- 2. The unpaid bill is for service to another customer.
- The unpaid bill results from the purchase of non-utility goods or services.
- Terminations are not allowed on Friday, Saturday or Sunday, legal holidays recognized by the State of Idaho, the day preceding legal holidays, or at any time when the company is not open for business.

MEDICAL EMERGENCY

If the customer or a member of the customer's family is seriously ill or has a medical emergency, the utility will postpone termination of service for thirty (30) days if a written certificate signed by a licensed physician or public health official is received.

An informal or formal complaint concerning the termination may be filed directly with the utility. If the customer is dissatisfied with the proposed resolution of the complaint, they may contact the Consumer Assistance staff by mail at the Idaho Public Utilities Commission, PO Box 83720, Boise, ID 83720-0074, or by telephone at 800-432-0369, or online at http://www.puc.idaho.gov/

A complete set of customer Rules and Regulations are on file with the Idaho Public Utilities Commission and on the website.

FIRE HYDRANTS

Any customer with a fire hydrant located on their property is responsible to make sure that access to the hydrant is not blocked by landscaping, trees and shrubs, or by fences. Fire department personnel must be able to easily get to all sides of a hydrant in the case of a fire.

SPRINKLING

Falls Water may impose watering days and we urge you not to waste water. A nozzle or sprinkler must always be used when watering your lawn. <u>Use of an "open" hose" can result in termination of service.</u>

BEFORE YOU DIG

Idaho Law requires that you call Dig Line utility locating service prior to any excavating in an easement or digging deeper than 18 inches anywhere on or off your property. Call 811 or 1-800-342-1585 three days before digging.

IMPORTANT REMINDERS

- It is the owner's responsibility to repair any water leaks in the service line from the meter to the home, and any leaks in the home or under the home. Prompt repairs of leaks results in lower billings and conserves water.
- During severe cold weather spells, be sure to keep a pencil-sized stream of water running to prevent costly and inconvenient freeze-ups. You will be responsible for repairing any freeze-up beyond the meter.
- Make sure you know where the main water shutoff valve in your house is located in case you have a "plumbing emergency".

Memberships

American Water Works Association Idaho Rural Water Association

Regulated by:

Idaho Public Utilities Commission
Idaho Department of Environmental Quality
Idaho Department of Water Resources
U.S. Environmental Protection Agency

THE SPOUT

Falls Water Co., Inc-Morningview Div. Information Pipeline FOR 2023



2180 Deborah Dr., Idaho Falls, Idaho 83401 Phone: (208) 522-1300 or on our website www.fallswater.com Falls Water Co., Inc. has operated since 1959 and currently serves over 6,000 homes in Bonneville County.

As your water provider, we would like you to become familiar with some of our policies.

WATER SOURCE

Your water is supplied through a network of several inter-connected deep wells throughout the service area. The computer controlled pumps and distribution system automatically delivers water to meet the fluctuating demand.

The water is tested frequently according to testing schedules approved by The Idaho Department of Environmental Quality and by an independent laboratory to ensure that it meets all state and federal water quality standards. The water is chlorinated.

Falls Water Company operates in compliance with and is regulated by the Idaho Department of Environmental Quality and the Idaho Public Utilities Commission.

The IPUC approved rate for residential, multi-family residential, and commercial rates is as follows:

WATER RATES

The bills are calculated on water use between meter readings and are due by the 23th of the following month. Customers with outstanding balances, as of the billing date, will be charged a 1% per month late payment fee.

Reconnect fees after involuntary disconnection are \$25 for reconnection of service. This fee is due at the time of service restoration.

A \$20 returned check fee will be charged when a customer's check is returned by the bank for insufficient funds.

			First Tier	Second Tier
Lot	Min.	First	Commodity	Commodity
Size	Charge	Tier	Charge	Charge
		Volume	(per 1,000	(per 1,000
			gal)	gal)
1/4	\$55.00	10,000	\$0.17	\$0.53
Acre				
1/2	\$65.00	40,000	\$0.17	\$0.53
Acre				
1	\$70.50	45,000	\$0.17	\$0.53
Acre				

THE METER COVER

Our meter readers and service personnel must have access to the water meter located on your property. Please do not cover the meter with landscaping or other obstacles. If you fence your yard, be sure to leave the meter on the outside of the fence. You can identify the cover as a round cast iron lid near where the water line enters your property.

TERMINATION RULES

SUMMARY OF RULES AND REGULATIONS OF THE IDAHO PUBLIC UTILITIES COMMISSION GOVERNING CUSTOMER RELATIONS OF NATURAL GAS, ELECTRIC AND WATER PUBLIC UTILITIES

A utility may terminate service to a customer without his/her permission after adequate notice for the following reasons:

- Failure to pay an undisputed past due bill, or when payment is made with a written check or electronic payment drawn on an account with insufficient funds.
- 2. Failure to make security deposit where it is required.
- 3. Failure to abide by terms of a payment arrangement.
- Customer or applicant misrepresented their identity for the purpose of obtaining utility service.
- Customer or applicant denied or prevented the utility's access to the meter.
- Willful waste of service through improper equipment or otherwise.
- Customer or applicant is a minor not competent to contract as defined by Idaho Code.
- Customer or applicant owes money on an existing account or from a previous account for service provided within the past four years.

A utility may deny or terminate service without prior notice to the customer or applicant and without his/her permission for one or more of the following reasons:

- 1. A situation exists that is immediately dangerous to life, physical safety or property.
- The utility is ordered to terminate service by any court, the Commission or other duly authorized public authority.
- The service is obtained, diverted or used without the authorization or knowledge of the utility.

 The utility has made a diligent attempt to notify the customer of termination, but has been unable to make contact.

NOTIFICATION

- A billing may be considered past due fifteen (15) days after the billing date. A written notice of termination must be mailed at least seven (7) days before the proposed termination date.
- At least twenty-four (24) hours before the service is terminated, another attempt shall be made to contact the customer in person or by telephone.
- If service is not terminated within twenty-one (21)
 calendar days after the proposed termination date,
 another seven (7) day and twenty-four (24) hour
 notice is required.
- 4. No additional notice is required if upon receipt of a termination notice the customer makes a payment arrangement and fails to keep it, or when payment is made with a written check or electronic payment drawn on an account with insufficient funds

WHEN TERMINATION IS NOT ALLOWED

- The unpaid bill totals less than fifty dollars (\$50) or two (2) months service, whichever is less.
- 2. The unpaid bill is for service to another customer.
- The unpaid bill results from the purchase of non-utility goods or services.
- Terminations are not allowed on Friday, Saturday or Sunday, legal holidays recognized by the State of Idaho, the day preceding legal holidays, or at any time when the company is not open for business.

MEDICAL EMERGENCY

If the customer or a member of the customer's family is seriously ill or has a medical emergency, the utility will postpone termination of service for thirty (30) days if a written certificate signed by a licensed physician or public health official is received.

An informal or formal complaint concerning the termination may be filed directly with the utility. If the customer is dissatisfied with the proposed resolution of the complaint, they may contact the Consumer Assistance staff by mail at the Idaho Public Utilities Commission, PO Box 83720, Boise, ID 83720-0074, or by telephone at 800-432-0369, or online at http://www.puc.idaho.gov/

A complete set of customer Rules and Regulations are on file with the Idaho Public Utilities Commission and on the website

FIRE HYDRANTS

Any customer with a fire hydrant located on their property is responsible to make sure that access to the hydrant is not blocked by landscaping, trees and shrubs, or by fences. Fire department personnel must be able to easily get to all sides of a hydrant in the case of a fire.

SPRINKLING

Falls Water may impose watering days and we urge you not to waste water. A nozzle or sprinkler must always be used when watering your lawn. <u>Use of an</u> "open" hose" can result in termination of service.

BEFORE YOU DIG

Idaho Law requires that you call Dig Line utility locating service prior to any excavating in an easement or digging deeper than 18 inches anywhere on or off your property. Call 811 or 1-800-342-1585 three days before digging.

IMPORTANT REMINDERS

- It is the owner's responsibility to repair any water leaks in the service line from the meter to the home, and any leaks in the home or under the home. Prompt repairs of leaks results in lower billings and conserves water.
- During severe cold weather spells, be sure to keep a pencil-sized stream of water running to prevent costly and inconvenient freeze-ups. You will be responsible for repairing any freeze-up beyond the meter.
- Make sure you know where the main water shutoff valve in your house is located in case you have a "plumbing emergency".

Memberships

American Water Works Association Idaho Rural Water Association

Regulated by:

Idaho Public Utilities Commission Idaho Department of Environmental Quality Idaho Department of Water Resources U.S. Environmental Protection Agency

THE SPOUT

Falls Water Co., Inc.-Taylor Mountain Division Information Pipeline For 2023



2180 Deborah Dr., Idaho Falls, Idaho 83401 Phone: (208) 522-1300 or on our website www.fallswater.com Falls Water Co., Inc. has operated since 1959 and currently serves over 6,000 homes in Bonneville County.

As your water provider, we would like you to become familiar with some of our policies.

WATER SOURCE

Your water is supplied through a network of several inter-connected deep wells throughout the service area. The computer-controlled pumps and distribution system automatically delivers water to meet the fluctuating demand.

The water is tested frequently according to testing schedules approved by The Idaho Department of Environmental Quality and by an independent laboratory to ensure that it meets all state and federal water quality standards.

Falls Water Company operates in compliance with and is regulated by the Idaho Department of Environmental Quality and the Idaho Public Utilities Commission (IPUC).

WATER RATES

The IPUC approved rate for residential, multi-family residential, and commercial rates is as follows:

Tiers	Max Gallons	Minimum Charge	
Tier 1	15,000 Gallons	\$20.00	
Tier 2	15,001 – 75,000 Gallons	\$0.71 per 1000 gal.	
Tier 3	75,001 - 125,000 Gallons	\$1.00 per 1000 gal	
Tier 4	125,001 Gallons & Up	\$2.00 per 1000 gal	
Sewer		\$50 per month	

The bills are calculated on water use between meter readings and are due by the 23^{RO} of the following month. Customers with outstanding balances, as of the billing date, will be charged a 1% per month late payment fee.

The one-time Hook-up Fee for newly constructed homes is \$1,179.00. Sewer is \$6,639.00.

Reconnect fees after involuntary disconnection are \$20 for reconnection during office hours, Monday through Friday 8:00 a.m. to 5:00 p.m., and \$40 if reconnected after office hours. This fee is due at the time of service restoration.

THE METER COVER

Our meter readers and service personnel must have access to the water meter located on your property. Please do not cover the meter with landscaping or other obstacles. If you fence your yard, be sure to leave the meter on the outside of the fence. You can identify the cover as a round cast iron lid near where the water line enters your property.

TERMINATION RULES

SUMMARY OF RULES AND REGULATIONS OF THE IDAHO PUBLIC UTILITIES COMMISSION GOVERNING CUSTOMER RELATIONS OF NATURAL GAS, ELECTRIC AND WATER PUBLIC UTILITIES

A utility may terminate service to a customer without his/her permission after adequate notice for the following reasons:

- Failure to pay an undisputed past due bill, or when payment is made with a written check or electronic payment drawn on an account with insufficient funds.
- 2. Failure to make security deposit where it is required.
- 3. Failure to abide by terms of a payment arrangement.
- 4. Customer or applicant misrepresented their identity for the purpose of obtaining utility service.
- Customer or applicant denied or prevented the utility's access to the meter.
- Willful waste of service through improper equipment or otherwise.
- Customer or applicant is a minor not competent to contract as defined by Idaho Code.
- Customer or applicant owes money on an existing account or from a previous account for service provided within the past four years.

A utility may deny or terminate service without prior notice to the customer or applicant and without his/her permission for one or more of the following reasons:

- 1. A situation exists that is immediately dangerous to life, physical safety or property.
- The utility is ordered to terminate service by any court, the Commission or other duly authorized public authority.
- The service is obtained, diverted or used without the authorization or knowledge of the utility.
- The utility has made a diligent attempt to notify the customer of termination but has been unable to make contact.

NOTIFICATION

- A billing may be considered past due fifteen (15) days after the billing date. A written notice of termination must be mailed at least seven (7) days before the proposed termination date.
- At least twenty-four (24) hours before the service is terminated, another attempt shall be made to contact the customer in person or by telephone.
- If service is not terminated within twenty-one (21) calendar days after the proposed termination date, another seven (7) day and twenty-four (24) hour notice is required.
- 4. No additional notice is required if upon receipt of a termination notice the customer makes a payment arrangement and fails to keep it, or when payment is made with a written check or electronic payment drawn on an account with insufficient funds

WHEN TERMINATION IS NOT ALLOWED

- The unpaid bill totals less than fifty dollars (\$50) or two (2) months service, whichever is less.
- 2. The unpaid bill is for service to another customer.
- The unpaid bill results from the purchase of non-utility goods or services.
- Terminations are not allowed on Friday, Saturday or Sunday, legal holidays recognized by the State of Idaho, the day preceding legal holidays, or at any time when the company is not open for business.

MEDICAL EMERGENCY

If the customer or a member of the customer's family is seriously ill or has a medical emergency, the utility will postpone termination of service for thirty (30) days if a written certificate signed by a licensed physician or public health official is received.

An informal or formal complaint concerning the termination may be filed directly with the utility. If the customer is dissatisfied with the proposed resolution of the complaint, they may contact the Consumer Assistance staff by mail at the Idaho Public Utilities Commission, PO Box 83720, Boise, ID 83720-0074, or by telephone at 800-432-0369, or online at http://www.puc.idaho.gov/

A complete set of customer Rules and Regulations are on file with the Idaho Public Utilities Commission and on the website.

FIRE HYDRANTS

Any customer with a fire hydrant located on their property is responsible to make sure that access to the

hydrant is not blocked by landscaping, trees and shrubs, or by fences. Fire department personnel must be able to easily get to all sides of a hydrant in the case of a fire.

SPRINKLING

Falls Water may impose watering days and we urge you not to waste water. A nozzle or sprinkler must always be used when watering your lawn. <u>Use of an "open" hose" can result in termination of service.</u>

BEFORE YOU DIG

Idaho Law requires that you call Dig Line utility locating service prior to any excavating in an easement or digging deeper than 18 inches anywhere on or off your property. Call 811 or 1-800-342-1585 three days before digging.

IMPORTANT REMINDERS

- It is the owner's responsibility to repair any water leaks in the service line from the meter to the home, and any leaks in the home or under the home. Prompt repairs of leaks results in lower billings and conserves water.
- During severe cold weather spells, be sure to keep a pencil-sized stream of water running to prevent costly and inconvenient freeze-ups. You will be responsible for repairing any freeze-up beyond the meter.
- Make sure you know where the main water shutoff valve in your house is located in case you have a "plumbing emergency".

Memberships

American Water Works Association Idaho Rural Water Association

Regulated by:

Idaho Public Utilities Commission
Idaho Department of Environmental Quality
Idaho Department of Water Resources
U.S. Environmental Protection Agency

